Student Services Transformation (SST) Update

Faculty Senate
December 7, 2010

Agenda

1. Background
2. Major Changes
   1. Course Scheduling
   2. Registration
   3. Transfer Credit
   4. Faculty Tasks
3. Other Concerns?
Current operations tend to be in a mode of crisis management, rather than strategic planning.

Scope: What’s in?
- Advising (Degree Audit)
- Admissions
- Financial Aid
- Student Financials
- Student Records
- Transfer Credit
- Upgrades to GrAdMIT
- On-Line Training Tutorials
- Upgrades to Scheduling (R25 and Schedule 25)
- Document Management System
- Electronic Payment
- Data Warehouse
- Interfaces for enterprise systems
### High-Level Timeline

Go Live dates for the **Summer 2011 semester**

<table>
<thead>
<tr>
<th>Go Live #1</th>
<th>Student Records - Course Catalog</th>
<th>February 2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Go Live #2</td>
<td>Campus Community, Admissions, Student Records - Schedule of Classes, Portal</td>
<td>August 2010</td>
</tr>
<tr>
<td>Go Live #3</td>
<td>Financial Aid</td>
<td>February 2011</td>
</tr>
<tr>
<td>Go Live #4</td>
<td>Student Records-Registration</td>
<td>March 2011</td>
</tr>
<tr>
<td>Go Live #5</td>
<td>Student Financials</td>
<td>May 2011</td>
</tr>
<tr>
<td>Go Live #6</td>
<td>All remaining Student Records items and Academic Advising/Degree Audit</td>
<td>July 2011</td>
</tr>
</tbody>
</table>
Terminology

- Divisions are careers
- Majors and minors are plans
- Concentrations are subplans
- Semesters are terms
- Credits are units
- See list at http://ubsistraining.buffalo.edu/pdfs/glossary.pdf

Major Changes: Course Scheduling

- NOT changing: General approach to course scheduling
- Concerns:
  - Department ability to add and delete sections
  - Department ability to modify seating capacities
  - Need to monitor fields that aren’t regulated by the system
  - Different learning paces and styles of schedulers
- Benefits:
  - Prerequisite checking and Requirement Groups
  - Multiple instructors for a single class
  - Unique academic calendars for professional schools
  - Increased course information - descriptions, textbooks
  - Less semesterly maintenance - e.g. cross-listing
Major Changes: Registration

- NOT changing: Departmental ability to force register students; Student self-registration
- Concerns:
  - BIRD no longer available
  - Schedule wizard no longer available
- Benefits:
  - Improvements in student self-service
  - Self-registration blocked for 3rd attempt of repeated courses
  - Prerequisites and Requirement Groups
  - Changes to major require advisement
  - Force registration access at start of registration windows
  - Implementation of new Add/Drop period

Major Changes: Transfer Credit

- NOT changing: Automated articulation of transfer work to UB courses and degree requirements
- Concerns:
  - Unique automated articulation by major
  - Rebuild of articulation rules
- Benefits:
  - Inclusion in prerequisite checking
  - Consideration in repeat rules
  - Data fully shared between transcript and degree audit in real-time
Major Changes: Faculty Tasks

- NOT changing: Access course and exam schedules, grading, and course rosters via MyUB
- Concerns:
  - Format of photo class list
- Benefits:
  - Access for multiple instructors to view schedules and rosters, and submit grades
  - Rosters are in real-time, displaying resigns
  - If desired, TA’s and graders can submit grades for posting or for instructor review prior to posting
  - Grades can be changed on-line during the Web Grading period
  - Grading available according to actual class calendar

Faculty Schedule

My Schedule

View Personal Data Summaries
My Exam Schedule

Select display options: Show All Classes, Show Enrolled Classes Only

My Teaching Schedule > 2010 Spring > University at Buffalo

View Weekly Teaching Schedule

My Exam Schedule > 2010 Spring > University at Buffalo

View Weekly Teaching Schedule
Other concerns?

See the SST Web site for:

- Guiding Principles
- Project Charter (goals, process, procedures)
- Organization and Governance
- Strategies:
  - Communication
  - Data Access/Reporting
  - Data Conversion
  - Database Instance
  - Organizational Change Management
  - Training
- Communications and Presentations - Current and Archive
- FAQs

http://www.buffalo.edu/ub2020/sst
Thank you!

Questions and Discussion

We welcome your feedback!
Email us at:
ub-sst@buffalo.edu

http://www.buffalo.edu/ub2020/sst